



# OpenCTI As A Service - Medium

## Product Summary

Filigran's OpenCTI As A Service offering provides customers with a full managed, up-to-date OpenCTI instance in the cloud. Each instance is running in its own infrastructure tenant to ensure strict segregation between customers.



### Resources

- Up-to-date dedicated instance in the cloud
- **Tenant size**
  - 8vCPU
  - 32G of RAM
- **Data storage / retention**
  - 265GB for entities/relationships (Elastic)
  - 512GB for S3 (file storage)
- **Unlimited sources** and enrichment connectors
- **Unlimited users**



### Features

- OpenCTI **Enterprise Edition** included
- Audit logging and user behavior analytics
- Automation scenarios and playbooks
- Full text indexing of documents
- Natural language processing of data
- Advanced correlation and machine learning

## Included in all plans

### Standard Technical Support

- Ticketing system
- 10/5 support coverage
- 24 hours response times
- Urgent issue 4 hours SLA
- Security notifications
- Unlimited questions and issues
- 2 health checks per year
- 1 architecture & integration workshop per year

### Performances, monitoring and security

- Audit logging / security supervision 24/7
- Anti-DDoS / unlimited bandwidth

### Available Tenant Regions

- EMEA
  - France
  - United Kingdom
  - Germany
  - Poland
- North America
  - Canada
  - USA-East
  - USA-West
- Pacific Asia
  - Singapore
  - Australia



## About Us

Filigran provides cyber threat intelligence, knowledge subsystems and crisis response solutions to thousands of cybersecurity and crisis management teams across the world. By developing open-source platforms such as [OpenCTI](#), [OpenEx](#), [OpenCrisis](#) and [OpenRiskManager](#), Filigran actively participates in the defense and the preparation of organizations against threats and events they fear. Find more information at [filigran.io](https://filigran.io), follow us on [LinkedIn](#) and [Twitter](#).