



# OpenCTI As A Service

## Product Summary

Filigran's OpenCTI As A Service offering provides customers with a full managed, up-to-date OpenCTI instance in the cloud. Each instance is running in its own infrastructure tenant to ensure strict segregation between customers.



### Medium Plan

- Up-to-date dedicated instance in the cloud
- **Tenant size**
  - 8vCPU
  - 32G of RAM
- **Data storage / retention**
  - 265GB for entities/relationships (Elastic)
  - 512GB for S3 (file storage)
- **Unlimited sources** and enrichment connectors
- **Unlimited users**



### Large Plan

- Up-to-date dedicated instance in the cloud
- **Tenant size**
  - 16vCPU
  - 64G of RAM
- **Data storage / retention**
  - 512GB for entities/relationships (Elastic)
  - 1TB for S3 (file storage)
- **Unlimited sources** and enrichment connectors
- **Unlimited users**

## Included in all plans

### Standard Technical Support

- Ticketing system
- 8/5 support coverage (business hours)
- 48 hours response times
- Security notifications
- Unlimited questions and issues
- 2 health checks per year
- 1 architecture & integration workshop per year

### Performances, monitoring and security

- Audit logging / security supervision 24/7
- Anti-DDoS / unlimited bandwidth

### Available Tenant Regions

- EMEA
  - France
  - United Kingdom
  - Germany
  - Poland
- North America
  - Canada
  - USA-East
  - USA-West
- Pacific Asia
  - Singapore
  - Australia



## About Us

Filigran provides cyber threat intelligence, knowledge subsystems and crisis response solutions to thousands of cybersecurity and crisis management teams across the world. By developing open source platforms such as [OpenCTI](#), [OpenEx](#), [OpenCrisis](#), [HackMeIfUcan](#), Filigran actively participates in the defense and the preparation of organizations against the threats and events they fear. Find more information at [www.filigran.io](http://www.filigran.io), follow us on [LinkedIn](#) and [Twitter](#).